Ethan Brooks

Computer Science Student | Software & IT Internship
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PROFILE

Computer science student with campus technical support experience and class projects in web applications and databases. Uses Python, JavaScript, SQL, and Git to build and test small applications. Explains technical steps clearly and documents issues for follow-up. Seeking a software or IT internship.

EDUCATION

Northern Michigan University August 2023 – Expected May 2027

Bachelor of Science — Computer Science | GPA: 3.71 / 4.00 | Marquette, MI

- Relevant coursework: Data structures, databases, software design, computer networks

WORK & TECHNICAL EXPERIENCE

Student HelpDesk technician September 2025 – May 2026

Northern Michigan University — Technology Support Services | Marquette, MI

- Assisted students with laptop setup, software access, and network troubleshooting using department procedures.
- Documented symptoms and troubleshooting steps in support records; escalated hardware issues to senior staff.
- Wrote a concise checklist for common account and connectivity questions.

Customer service associate June 2024 – August 2024

Marquette Food Co-op | Marquette, MI

- Helped shoppers locate products and handled routine questions during busy shifts.
- Checked restocking lists and communicated missing items to the department supervisor.

TECHNICAL & ACADEMIC PROJECTS

Study Planner Web Application January 2026 – April 2026

NMU coursework · Student developer

- Built a responsive planning interface in HTML, CSS, and JavaScript with local draft storage.
- Used Git to track changes and tested form validation, keyboard access, and saved-data recovery.

Community Resource Database September 2025 – December 2025

NMU coursework · Database designer

- Designed SQL tables and queries for a sample Marquette service directory; documented schema decisions and test data.

SKILLS

Programming: Python, JavaScript, HTML, CSS, SQL

Development: Git, debugging, functional testing, responsive design

Support: Issue documentation, laptop setup, clear technical instructions

TECHNICAL VOLUNTEERING & CAMPUS INVOLVEMENT

Peer programming volunteer May 2026 – August 2026

Northern Michigan University | Marquette, MI

- Supported beginner practice sessions by explaining debugging steps and reviewing sample code with peers.

Fictional student example - identities, experience, dates and GPA are invented.
Real organization names provide context only. No employer endorsement. Replace all details.